

FARE INFRACTION

Dispute Form

PLEASE PRINT CLEARLY AND COMPLETE ALL FIELDS. FAILURE TO DO SO MAY RESULT IN DELAY OR REJECTION OF YOUR APPEAL.

Ticket Number: _____ Date of Issue: _____

What is the section number of the infraction? _____ (see the front page of your ticket)

Name: _____
(last name / first name / middle name)

Address: _____
(please include postal code)

Daytime telephone number: _____ Email: _____
(note: communication and information may be delivered to you by email)

Section 251(1) of the South Coast British Columbia Transportation Authority Act (the "Act") provides that you may dispute your liability under a fare infraction ticket on one or more of the following grounds. Please check one or more of the three boxes that apply to your situation:

- you did not commit the infraction as alleged;
- the ticket does not comply with section 249(1) of the Act; and/or
- any other ground for cancellation set out in the Bylaw (note: the Bylaw does not contain additional grounds for the dispute process).

Please explain why you are disputing your ticket and why you think one or more of the three reasons above apply to your situation. Please attach additional information, including your Compass Card number (20-digit number on the back of the card), if applicable:

Your signature: _____ Date: _____

Send to:

If you want to dispute your fare infraction ticket and have it reviewed by a Dispute Screening Representative, you must deliver to TransLink this notice of dispute within 14 days of ticket issuance, unless you have been granted an extension pursuant to section 4.1(b) of the fare collection bylaw (the "Bylaw"). You can deliver this notice of dispute form either electronically to fareinfraction@translink.ca, by fax at 778-375-7828, or by mail to TransLink – Fare Infraction Administration, Suite 400 – 287 Nelson Court, New Westminster, BC V3L 0E7.

After receiving this completed notice of dispute, TransLink will mail or email to you, at the address or email address you provided above, notice that your ticket has either been confirmed or canceled and the basis on which the decision was made. If, in order to make a decision to confirm or cancel your ticket, the Dispute Screening Officer requires additional information from the fare officer who issued the ticket, a copy of the fare officer's statement will be delivered to you and you will have five business days to respond. For more information about the dispute process, fare infractions, or to access a copy of the Act or the Bylaw, please visit www.translink.ca/fareinfraction or call 778-375-6951.

The personal information collected relates directly to and is necessary for the purpose of administering the Act and the Bylaw of the Fare Infraction process, including the dispute procedures and the collection of ticketed items under the authority of the South Coast British Columbia Transportation Authority Act. TransLink may use and disclose this information for the management of the Fare Evasion process in accordance with provisions of Part 3 of the *Freedom of Information & Protection of Privacy Act*. Questions about the Fare Infraction process can be directed to TransLink-Screening Representative in writing at Suite 400 - 287 Nelson's Court, New Westminster, BC V3L 0E7 or 778-375-6951. Questions about the collection, use and disclosure of information can be directed to TransLink c/o Privacy Officer, Suite 400 - 287 Nelson's Court, New Westminster, BC V3L 0E7 or 778-375-7500 or to privacy@translink.ca.